



your guide to...

Frequently Called Phone Numbers

2008 edition

Don't know who to call to get information? This listing of telephone numbers will guide you quickly to the city department or other agency that can best answer your questions.

City of Glendale
Marketing/Communications Department
5850 W. Glendale Ave.
Glendale, AZ 85301
www.glendaleaz.com

Numbers subject to change without notice

Neighborhood (Block) Watch 930-3380

Noise
At time of occurrence only, including:
Parties, stereos 930-3000
Construction ordinance 930-3610
Construction waiver 930-3630

Operator (city switchboard) 930-2000
TDD ... 930-2197

Ordinances
Enforcement 930-3610
Zoning 930-2800

Parade Requests 930-2961

Parking Tickets 930-2400

Parks & Recreation
Administration 930-2820
Adult Center 930-4321
After-school program (GRASP) 930-2842
Aquatics 930-2838
Beer permits 930-2820
League/team allocation 930-2833
Maintenance 930-2691
Foothills Recreation & Aquatics Center 930-4600
Rentals - ball fields 930-2820
Rentals - facilities, ramadas 930-2820
Senior programs 930-4321
Special needs programs 930-4333
Adult sports 930-2841
Youth sports 930-2832
Teen programs 930-2842
Self enrichment classes 930-4613
Special events 930-2042

Passports 930-3260

Permits
Building 930-2800
Beer/parks 930-2820
Home improvement 930-2800
Mobile home 930-2800
Parade, special event 930-2961
*Septic tank 602-506-6666

Planning & Zoning 930-2800

Police
Accident investigations 930-3100
Accident reports 930-3100
Administration 930-3059
Advocacy Center 930-3720
Citizen academy 930-2526
Community services 930-3380
Emergency 9-1-1, if busy 930-3000
Graffiti hotline 930-3080
Noise 930-3000
Non-emergency number 930-3000

Training program 930-3252
Security inspections 930-3380
School programs 930-3380
Speeding hotline 930-2005
Traffic citations 930-2400
TDD 930-3000
Victim Assistance 930-3030
Volunteer program 930-3089

Pool Backwashing or Draining 930-3610

Pools, Public Swimming Pools 930-2820

Property (County Assessor's Office)
*Ownership 602-506-3406

Public Information
(Marketing/Communications) 930-2960

Public Records Requests 930-2252

Public Works (after hours) 934-7551

Recycling Information 930-4357

***Red Cross** 602-336-6660

Rental Housing Ordinance 930-3610

Roach Hotline 930-2741

Sanitation
Commercial billing 930-2660
Container (curb), loose trash & recycling services 930-2660
Residential billing 930-3190

Sewer
After-hours emergencies 934-7551
Billing 930-3190
Missing manhole covers 930-2700
Overflowing 930-2700
Roach problems 930-2741

Signs
Business 930-2800
Street/traffic 930-2763

Smoking Ordinance 930-3610

Social Services
Community Action Program 930-2854
Domestic violence/homeless 602-263-8900
or 1-800-799-7739
*Glendale Human Services Council 937-9034
Housing authority 930-2180
*Referral to social agencies 602-263-8856
Victim (of crime) assistance 930-3030

Special Interest Classes (recreation) 930-2835

Special Events
City-sponsored festivities 930-2960
Civic Center 930-4300

Hotline 930-2299
Private property permits 930-2138
Block parties 930-2940
Sahuaro Ranch 930-4200

Storm
Drains 930-2601
Flooding 930-2601

Streets
Flooded 930-2601
Lights 930-2940
Pavement damage, debris 930-2670
Pavement, slurry seal 930-2670
Sidewalk repair 930-2670
Street sweeping 930-2670
After-hours emergencies 934-7551

Switchboard, City Hall 930-2000
TDD ... 930-2197

Swimming Lessons/Aquatics 930-2840

Taxes
*AZ Dept. of Revenue (income) 602-255-3381
City retail sales 930-3190
*I.R.S. 1-800-829-1040
*Maricopa County (property) 602-506-3406

***Tenant/Landlord Law Booklet** 602-542-4086

Tennis Center
Paseo Racquet Center (public) 979-1234

Tourism Information 930-4500

Traffic
Signal outages & damaged signs 930-2760

Transportation 930-2940

Trash (see Sanitation)

***Treasures in the Park** (Murphy Park) 435-0556

Trees (right-of-way only)
Trimming/diseased/fallen 930-2656

University of Phoenix Stadium 433-7100

Utilities: Hydrant repair 930-2700
***Electricity**
APS emergency/power out 602-371-7171
SRP emergency/power out 602-236-8811
***Gas**
Southwest Gas/emergency 602-271-4277
***Telephone**
Cox/repair 623-594-1000
Qwest/repair 1-800-573-1311

Vehicles, Abandoned
On private property 930-3610
On public property 930-3208

Victim Assistance 930-3030

Visitor Center, Glendale 930-4500

Volunteers
Groups/Community projects 930-2915
Individuals
Citywide 930-2915
Fire (Crisis Response Team) 930-4220
Library 930-3565
Police 930-3078
Recreation 930-2824

***Voter Registration**
Maricopa County 602-506-1511

Water Reclamation Facility 930-4750

Water & Sewer
Billing 930-3190
Conservation/rebate information 930-3596
Irrigation 930-2288
Low pressure, main leaks, meters 930-2700
Turn on/off
Weekdays 930-3190
Weekdays - Emergency 930-2700
After Hours - Emergency 934-7551
Payment boxes:
- City Hall, 5850 W. Glendale Ave.
- Fry's, 59th Ave. & Beardsley Rd.
- Fry's, 59th Ave. & Thunderbird Rd.
- Fry's, 67th Ave. & Bethany Home Rd.

Weeds (commercial, residential) 930-3610

***West Nile Virus** (mosquitos) 602-506-0700

Xeriscape Garden, Glendale 930-3596

Zoning
Ordinances 930-2800
Rezoning applications,
use permits & variances 930-2800
Violations 930-3610

Mayor Elaine M. Scruggs
Councilmembers:
Vice Mayor: Manuel D. Martinez - Cholla District
David M. Goulet - Ocotillo District
H. Philip Lieberman - Cactus District
Yvonne J. Knaack - Barrel District
Steven E. Frate - Sahuaro District
Joyce V. Clark - Yucca District
City Manager: Ed Beasley

www.glendaleaz.com

The following phone numbers are listed alphabetically by either city department or subject. Most city of Glendale numbers are answered during business hours from 8 a.m. to 5 p.m., Monday-Friday. Frequently called, non-city numbers are shown with an asterisk (*).

▶ **All numbers have a (623) area code, unless otherwise noted.**

Adopt-A-Street 930-2915

Adult Center, Glendale 930-4321

Advocacy Center 930-3720

Agendas (council/commissions) 930-2252

Airport, Glendale Municipal 930-2188

Animals
 Barking dogs (to file complaint) 930-3610
 Dead animal pickup 930-2601
 *Dog pound/license 602-506-7387
 *Injured/sick 602-997-7585, ext. 2073
 *Spay and Neuter Line 602-265-7729
 Waste (unsanitary) 930-3610

Aquatics (see Swimming Lessons)

***Assessor, Maricopa County** 602-506-3406

Auction Hotline 930-2693

***Auto Emissions** 602-470-4646

Bicycles
 Auction 930-2693
 Education 930-2940
 Lanes, paths 930-2940

Block Party Requests 930-2940

***Blue Stake**
 (to locate underground utilities) 602-263-1100

Boards & Commissions 930-2249

***Boys and Girls Club, Glendale** 939-6952

Building Permits 930-2800

Bulk (Loose) Trash Information 930-2660

Bus Transportation
 *Valley Metro 602-253-5000
 Dial-A-Ride, Gus the Bus 930-3500
 Luke Link 930-3521

Business
 Home-based zoning 930-2800
 Licenses 930-3190

Cable TV
 Glendale Channel 11/programming 930-2972
 *Cox Cable/billing services 602-277-1000

Cemetery, Glendale 930-2189

***Chamber of Commerce, Glendale** 937-4754

Child Safety Resources
 Child/Infant Safety Seats 930-7328
 CPR Lessons 930-3474
 Bike & Traffic Safety 930-2940
 Swimming Lessons 930-2840

City Attorney 930-2930

City Clerk 930-2252

City Council Office 930-2249

City Hall Operator (all departments) 930-2000
 TDD ... 930-2197

City Manager 930-2870

City Prosecutor 930-3475

Civic Center, Glendale 930-4300

Clean Air Program 930-2940

Code Compliance 930-3610

Community Action Program (CAP) 930-2854
 (Glendale's financial assistance program)

Community Center, Glendale 930-4700

Community Housing Services 930-2180

***Community Information and Referral to Non-Profit/Social Agencies** 602-263-8856

Community Volunteer Program 930-2915

Construction
 City zoning questions 930-2800
 General complaints 930-2800
 *On-site dust complaints 602-506-6616
 On-site noise complaints 930-3000
 Permit/plan review 930-2800
 Safety inspections 930-2800

Courts
 City 930-2400
 *County/Justice of the Peace 602-372-2000

CPR Classes 930-3474

Customer Service Center
 Billing (sanitation, sewer, water) 930-3190

Drug Abuse Resistance & Education
 (D.A.R.E.) 930-2526

Dedicate-A-Tree 930-2639

Development Services Center 930-2800

Dial-A-Ride (within city limits)
 Information 930-3502
 Request for service 930-3500

Downtown Events/Shopping Info 930-4500

***Driver's License** 602-255-0072

***Dust (from construction)** 602-506-6616

Easements 930-2800

Economic Development 930-2983

Elections
 City 930-2252
 *Elections, Maricopa County 602-506-1511

Emergency
 Ambulance9-1-1, if busy 931-5600
 Fire9-1-1, if busy 931-5600
 Flood 930-2601
 Paramedics9-1-1, if busy 931-5600
 *Poison Control Center 602-253-3334
 Police9-1-1, if busy 930-3000
 Water/Sewer 930-2601

Emergency Operations Center - Citizens Hotline
 Activated when emergency is declared 930-4636

Employment, City
 Human Resources 930-2270
 Job hotline 930-3699

Engineering 930-3630

Environmental Resources 930-2580

Equestrian Trails/Events 939-8676

Fences 930-2800
 Pool fence requirements 930-2800
 Reporting Pool Fence Violations 930-3610

Festival Hotline
 (City sponsored events) 930-2299

Fire
 Administration 930-3400
 Emergency9-1-1, if busy 931-5600
 Fire prevention/reports 930-3401
 Hazardous materials hotline 930-3410
 Community Relations/Education 930-5437

Flood
 Zone/insurance information 930-3656

***Food Stamps** 842-0061

Foothills Recreation & Aquatics Center .. 930-4600

Gang Prevention Hotline 930-4264

Gang Resistance Education and Training
 (G.R.E.A.T.) 930-2526

Garbage and Recycling Collection
 (see Sanitation)

General Plan/Elements 930-2800

Glendale Arena (Jobing.com Arena)
 Box office 772-3800
 Job hotline 772-3271

Glendale Connection Newsletter 930-2960

Glendale University 930-2916

Golf Courses, City
 Desert Mirage772-0110
 Glen Lakes 939-7541

Graffiti Removal Hotline 930-3080

Handicapped Services
 City Hall930-2197 (TDD)
 Fire emergency9-1-1 (Voice/TDD)
 Police emergency9-1-1 (Voice/TDD)
 Non-emergency930-3000 (Voice/TDD)
 Transit 930-3510

Hazardous Materials Hotline 930-3410

***Historical Society, Glendale** 435-0072

Housing, Public 930-2180
 Application information 930-2199

Housing Rehabilitation 930-3670

Information (general city) 930-2000
 TDD 930-2197

Inspections
 Construction/on-site 930-2800
 Fire 930-3401

Intergovernmental Programs 930-2813

Irrigation
 Service 930-2288
 Billing 930-2288

Jail, Glendale 930-3020

Landfill, Glendale Municipal 930-2190

***Landlord/Tenant Law Booklet** 602-542-4086

Libraries
 Main Library 930-3530
 Meeting room reservations 930-3537
 Reference 930-3531
 Youth 930-3537
 Foothills Branch 930-3830
 Meeting room reservations 930-3849
 Reference 930-3831
 Youth 930-3837
 Velma Teague Branch 930-3430
 Reference 930-3431
 Youth 930-3437

Licenses
 Amusement, business, liquor, regulatory & sales tax 930-3190
 *Dog 602-506-7387
 *Driver's 602-255-0072
 *Marriage 602-372-2000
 Special events (private property) 930-3190
 *Vehicle plates 602-255-0072

Marketing/Communications 930-2960

Mayor's Office 930-2260

Meeting Agendas 930-2252

Meeting Rooms in City Facilities
 Reservations 930-2820

***Maricopa County Environmental Response**
 Complaint line 602-506-6616
 - Food poisoning
 - Restaurant cleanliness
 - Dust from unpaved lots
 - Mosquitoes
 - Rats, roof rats
 - Air quality
 - No burn days
 - Dumpsters at apartments

***Mosquitos (West Nile Virus)** 602-506-0700

Neighborhood Partnerships Office
 Register your neighborhood group 930-2868
 Mediation Program 930-4410
 HOA Training 930-2916

Neighborhood Related Services
 Code Compliance 930-3610
 - Abandoned vehicles on property
 - Barking dogs
 - Business operations out of private home
 - Building without a permit
 - Items in public view
 - Obstructions in right of way
 - Safety hazards (pools, gates, etc.)
 - Unauthorized vehicles on private property
 - Weeds and debris
 - Yard sales

Community Housing 930-2180
 Neighborhood Revitalization 930-3670